



Special Educational Needs and Disability Information,  
Advice and Support Service (SENDIASS)

A photograph of a family of three embracing outdoors in a park. A woman with long brown hair is smiling and hugging a man and a young girl. The man is wearing sunglasses on his head and a dark shirt. The girl is wearing a white shirt and has her arms around the man. The background is a blurred green field with trees and sunlight filtering through the leaves.

**Supporting families  
in South Tyneside**



## Working in partnership with parents, carers, children, young people and schools.

South Tyneside Special Educational Needs and Disability Information, Advice and Support Service (SENDIASS) offers free and impartial advice, information and support to parents, carers, children and young people with special education needs and disabilities.

With dedicated officers working across the Borough, SENDIASS aims to help parents/carers, children and young people make informed decisions about their education.

The service plays a key role in making sure your views are heard and understood and that these views are fed back to influence local policy and practice.

South Tyneside Council has a legal duty to provide this service to you and all SENDIASS services are confidential and impartial.



## How can the service help you?

The service offers children and young people aged 0-25yrs old and their parents and carers advice and support on:

- Matters relating to their special educational needs (SEN) or disabilities, including health and social care
- The law in relation to SEN and disabilities, health and social care
- Gathering, understanding and interpreting information and applying it to your situation
- The take-up and management of personal budgets
- How SEN are identified and assessed by schools and South Tyneside Council
- Who to talk to in school about your concerns
- Meetings and reviews about your child's needs
- How progress is monitored and reviewed
- The SEN Code of Practice, Statutory Assessment, Statements of Special Educational Needs; and the new Education, Health and Care Plans (Sep 2014)
- How to request a Statutory Assessment of your child's SEN
- Rights and responsibilities
- What to do if you are unhappy with a decision made about your child's SEN, including information on the Local Authority's processes for resolving disagreements, complaints procedures and means of redress
- Local policy and practice
- The local offer
- Details of local and national organisations, which may be able to offer help and support in relation to your child's needs

SENDIASS can also provide help with filling in forms and expressing your point of view in writing.





## Contact:



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[www.southtyneside.gov.uk/SENDIASS](http://www.southtyneside.gov.uk/SENDIASS)

If you know someone who would like this information in a different format contact the Communications team on 0191 424 1717.